

# CROSSROADS HEALTH CLINIC

Thank you for choosing us as your Health Care Provider.

## **PATIENT INFORMATION**

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_ Last Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ County: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_ Work: \_\_\_\_\_ Ext: \_\_\_\_\_

Would you like us to text you?  Yes  No Cell #: \_\_\_\_\_

Driver's License #: \_\_\_\_\_

SSN#: \_\_\_\_\_ DOB: \_\_\_\_\_ Male  Female

Race: \_\_\_\_\_ Ethnicity:  Hispanic  Non- Hispanic

Marital Status:  Single  Married  Divorced  Widowed

Spouse's Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Next of Kin: \_\_\_\_\_ Relation: \_\_\_\_\_

Employer/ School: \_\_\_\_\_

Occupation: \_\_\_\_\_

Person to notify in the case of an emergency (**other than spouse**):

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

## **Responsible party information and/or Parent information**

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_ Last: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ County: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_ Work: \_\_\_\_\_ Ext: \_\_\_\_\_ Cell: \_\_\_\_\_

Would you like us to text you?  Yes  No Driver's License #: \_\_\_\_\_

SSN#: \_\_\_\_\_ DOB: \_\_\_\_\_ Male  Female

Employer: \_\_\_\_\_

## **Primary Insurance**

Name of Insurance: \_\_\_\_\_

Name as it appears on card: \_\_\_\_\_

Member/Policy ID: \_\_\_\_\_

Group Number: \_\_\_\_\_

## **Secondary Insurance**

Name of Insurance: \_\_\_\_\_

Name as it appears on card: \_\_\_\_\_

Member/Policy ID: \_\_\_\_\_

Group Number: \_\_\_\_\_

## **INSURANCE INFORMATION:**

**Please present insurance card(s) and photo ID to clerk. Please expect to pay co-pay at sign-in.**

**Thank you. -Reception**

**Patient Name (please print):** \_\_\_\_\_

CROSSROADS HEALTH CLINIC

Thank you for choosing us as your Health Care Provider.

Date of Birth \_\_\_\_\_

**Consent to Examination and Treatment**

As a patient of Crossroads Health Clinic, I consent to examination and treatment by the health care provider at Crossroads Health Clinic. This consent will remain in effect from the date listed below and forward unless “written” revocation of such is presented to this office by the person named below or the legally authorized representative or guardian. I understand that I have the right to question and / or refuse any proposed treatment.

**Assignment of Insurance Benefits**

I hereby assign to Crossroads Health Clinic all insurance benefit payments, including Medicare, Medicaid, or other third-party benefits available for health services provided to me by this provider. I understand that Crossroads Health Clinic has the right to refuse or accept assignment of such benefits. By the assignment, I authorize payment for services rendered payable directly to Crossroads Health Clinic.

**Contact Authorization**

I give Crossroads Health Clinic the authorization to communicate with me regarding personal health information at one or more of these contact numbers (**simply mark one or all that may apply**).

- \_\_\_\_\_ home \_\_\_\_\_ work \_\_\_\_\_ cell phone
- \_\_\_\_\_ May we **TEXT** you with appointment information.
- \_\_\_\_\_ May we leave results on answering machine? (if applicable)

I also give Crossroads Health Clinic the authorization to communicate personal health information to the following persons in the event that I cannot be reached by the above measures (**list any family member and/or friend you want us to contact on your behalf**):

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone: \_\_\_\_\_

I understand I have the right to change my choice at any time and I realize it is my responsibility to notify Crossroads Health Clinic concerning any changes I desire to make.

**HIPPA Privacy Notice**

I have had the opportunity to read Crossroads Health Clinic’s privacy notice and amendment of March 1, 2013.

Signature of Legal Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Date: \_\_\_\_\_

Patient Name (please print): \_\_\_\_\_  
Date of Birth: \_\_\_\_\_

# CROSSROADS HEALTH CLINIC

Thank you for choosing us as your Health Care Provider.

Thank you for choosing us as your health care provider. Our main concern is that you receive the proper and optimal treatment needed to restore your health. Because some of our patients have had questions regarding patient and insurance responsibility for services rendered, we have developed this payment policy.

Please read this, ask us any questions you may have, then sign in the space provided. A copy will be provided to you upon request.

**Insurance:** Your insurance benefit is a contract between you and your insurance company; we are not party to that contract. We are a participating provider in many insurance plans. **If you are not insured by a plan we do business with, payment in full is expected at each visit.** It is your responsibility for knowing your policy information. We will not become involved in disputes between you and your carrier regarding deductibles or co-payments. Please contact your insurance company with any questions you may have regarding your coverage.

**Overpayment:** If this occurs, your account will be credited and you may request a refund as long as there are no other balances owed.

**Non-covered services:** Please be aware that some -and perhaps all- of the services you receive may be non-covered or not considered reasonable or necessary by insurers. You must pay for these services in full.

**Co-payments and deductibles:** All co-payments and deductibles must be paid before being treated. This arrangement is part of your contract with your insurance company.

- Co-payments that are a percentage of the visit will be a **minimum of \$25** taken before being treated. The balance will be billed after your insurance is processed.
- When a deductible is owed, there will be a **minimum fee of \$50** to be paid before being treated. The balance will be billed after your insurance is processed.
- **Balances must be paid in full prior to treatment.**

**Claims Submission:** We will submit your claims and assist you in any way we reasonably can to help get your claims paid. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim.

- If your insurance company does not pay your balance in full within 45 days, we ask that you contact the carrier to help in processing your payment.
- If your insurance company does not pay within 60 days, we require you to pay the balance due.
- In the event that a charge is outstanding 60 days following date of service, a patient presented for treatment will be required to pay an estimated visit fee (**\$50**) up front prior to treatment, unless the account is brought up to date at the time of the visit.
- Please be aware that if a balance remains unpaid **with in 90 days**, we may refer your account to a collection agency. If this happens, you will be responsible for all collection fees, attorney fees, interest, court cost and other collection costs and expenses.

**Coverage changes:** If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive your maximum benefits.

We understand that it is sometimes difficult to meet these financial obligations on the spur of the moment. If no other means of payment are available, arrangements can be made, prior to being treated, through the billing department for you to pay your account through a payment plan.

We appreciate your trust in us and we honor the opportunity to serve you.

**I understand and accept financial responsibility and agree to pay Cross Roads Health Clinic for its charges for services rendered to the patient upon receipt of a statement.**

Signature of Legal Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_  
Witness: \_\_\_\_\_ Date: \_\_\_\_\_

**Adult Medical History** (6/1/2015)

# CROSSROADS HEALTH CLINIC

Thank you for choosing us as your Health Care Provider.

NAME \_\_\_\_\_ DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Chief Complaint (What problem brought you to the clinic today):  
 \_\_\_\_\_

**History of Present Illness**

Location: \_\_\_\_\_  
 (Where is the pain/problem?)

Quality: \_\_\_\_\_  
 (Example: normal versus abnormal color, activity, etc.)

Severity: \_\_\_\_\_  
 (How severe is the pain/problem on a scale of 1-10, with 10 being the most severe?)

Duration: \_\_\_\_\_  
 (How long have you had this pain/problem? When did it start?)

Timing: \_\_\_\_\_  
 (Does the pain/problem occur at a specific time?)

Context: \_\_\_\_\_  
 (Where were you at the onset of this pain/problem?)

Associated sign/symptoms:

Modifying factors: \_\_\_\_\_

\_\_\_\_\_ (what other associated problems have you been having?)

\_\_\_\_\_ (What makes the pain/problem worse or better?, or, Have you had previous episodes?)

**Past Medical History Please Indicate any PERSONAL HISTORY below:**

<b>Ear/Nose/Throat</b>	<b>Stomach/GI</b>	<b>Bones/Joints/Musc</b>	<b>Skin</b>
<input type="checkbox"/> Cataracts <input type="checkbox"/> Glaucoma <input type="checkbox"/> Eye Injury	<input type="checkbox"/> Acid Reflux <input type="checkbox"/> Ulcers	<input type="checkbox"/> Joint Pain <input type="checkbox"/> Stiffness	<input type="checkbox"/> Change in Hair <input type="checkbox"/> in Skin <input type="checkbox"/> in Nails
<input type="checkbox"/> Hearing loss <input type="checkbox"/> Ringing in Ears	<input type="checkbox"/> Change in bowel habits	<input type="checkbox"/> Muscle Weakness <input type="checkbox"/> Cramps	<input type="checkbox"/> Varicose Veins
<input type="checkbox"/> Chronic sinus <input type="checkbox"/> Chronic allergy	<input type="checkbox"/> Hernia: What kind? _____	<input type="checkbox"/> Back Trouble <input type="checkbox"/> Curved Spine	<input type="checkbox"/> Breast Pain <input type="checkbox"/> Breast Lump
<b>Heart</b>	<input type="checkbox"/> Gall Bladder <input type="checkbox"/> Liver Problems	<input type="checkbox"/> Arthritis <input type="checkbox"/> OA <input type="checkbox"/> RA <input type="checkbox"/> JA	<input type="checkbox"/> Rash <input type="checkbox"/> Itching
<input type="checkbox"/> Heart Trouble _____	<input type="checkbox"/> Hemorrhoids	<input type="checkbox"/> Osteoporosis <input type="checkbox"/> Osteopenia	<b>Infectious Disease</b>
<input type="checkbox"/> Chest pain <input type="checkbox"/> Palpitations	<b>Kidneys</b>	<b>Neuro</b>	<input type="checkbox"/> Measles <input type="checkbox"/> Mumps <input type="checkbox"/> Chicken Pox
<input type="checkbox"/> Shortness of breath <input type="checkbox"/> at rest <input type="checkbox"/> exertion	<input type="checkbox"/> Urinary Tract Infection <input type="checkbox"/> Cystitis	<input type="checkbox"/> Headaches: _____	<input type="checkbox"/> Hepatitis <input type="checkbox"/> HIV/AIDS
<input type="checkbox"/> Swelling <input type="checkbox"/> hands <input type="checkbox"/> feet	<input type="checkbox"/> Chronic Kidney Disease	<input type="checkbox"/> Head Injury <input type="checkbox"/> Memory Loss	<b>Health Maintenance</b>
<input type="checkbox"/> High blood pressure	<input type="checkbox"/> Kidney Stones	<input type="checkbox"/> Seizures <input type="checkbox"/> Confusion	<input type="checkbox"/> Immunizations Up to Date
<input type="checkbox"/> Cholesterol Problems	<b>Endocrine</b>	<input type="checkbox"/> Stroke <input type="checkbox"/> Paralysis _____	<input type="checkbox"/> Date of last Mammogram
<b>Lungs</b>	<input type="checkbox"/> Diabetes <input type="checkbox"/> Pancreatitis	<input type="checkbox"/> Tremors <input type="checkbox"/> Numbness <input type="checkbox"/> Tingling	<input type="checkbox"/> Date of last Pap Smear
<input type="checkbox"/> Cough: <input type="checkbox"/> Chronic <input type="checkbox"/> Wheezing	<input type="checkbox"/> Thyroid Problem : <input type="checkbox"/> Low <input type="checkbox"/> High	<b>Psych</b>	<input type="checkbox"/> Date of last Dexa Scan
<input type="checkbox"/> Asthma <input type="checkbox"/> Bronchitis <input type="checkbox"/> COPD	<b>Reproductive</b>	<input type="checkbox"/> Sleeping Problems	<input type="checkbox"/> Date of last PSA test
<b>Hematology</b>	<input type="checkbox"/> Males: Testicular Pain <input type="checkbox"/> ED	<input type="checkbox"/> Depression <input type="checkbox"/> Anxiety	<input type="checkbox"/> Date of last Colonoscopy
<input type="checkbox"/> Anemia <input type="checkbox"/> Past Blood Transfusions	<input type="checkbox"/> Females: Menstrual Problems	<input type="checkbox"/> Bipolar <input type="checkbox"/> Obsessive Compulsive	
<input type="checkbox"/> Enlarged Glands			
<input type="checkbox"/> History Cancer:			

Previous Hospitalizations / Surgeries / Serious Illness

When?

Hospital, City, State

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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**NAME** \_\_\_\_\_ **DOB** \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**LIST REGULAR MEDICATIONS**  
**including over the counter meds & supplements**

**Allergies**

*Details: (list type and severity of reaction)*

- NONE**  
 Latex  
 IV Contrast

Pharmacy

**Patient Social History:**

Marital Status:       Single               Married               Separated               Divorced               Widowed  
Lives with:             Alone               Spouse               Family               Friend               Other: \_\_\_\_\_  
Home Environment:     Private Home       Assisted Living       Nursing Home       Other: \_\_\_\_\_  
Alcohol History:       Never               Occasionally       Weekly               Moderate               Daily  
Tobacco History:      Never               Former User, Quit Date: \_\_\_\_\_       Current User: Amount / day \_\_\_\_\_  
Illicit Drug History:    Never               Former User               Current User: Type/Frequency \_\_\_\_\_  
Occupation: \_\_\_\_\_

**Exercise History**    None    Occasional    Regular

**Family Health History**

**Family History Unknown.**      *Do any of your family members have any chronic health problems such as the ones listed below?*

**Father:**     High Blood Pressure    Diabetes    Heart    Stroke    Cancer    Lung    Arthritis    Kidney    Thyroid    Depression    Hepatitis

**Mother:**     High Blood Pressure    Diabetes    Heart    Stroke    Cancer    Lung    Arthritis    Kidney    Thyroid    Depression    Hepatitis

**Siblings:**    High Blood Pressure    Diabetes    Heart    Stroke    Cancer    Lung    Arthritis    Kidney    Thyroid    Depression    Hepatitis

**Grandparents:**  High Blood Pressure    Diabetes    Heart    Stroke    Cancer    Lung    Arthritis    Kidney    Thyroid    Depression    Hepatitis

**Notes:** \_\_\_\_\_

\_\_\_\_\_